**Clinical Question:** The concern you have about your nursing unit or area of practice:

Nurses are not doing bedside shift report. Would education increase compliance?

<table>
<thead>
<tr>
<th>P:</th>
<th>Among ICU nurses</th>
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<tr>
<td>I:</td>
<td>Would mandatory education about bedside shift report</td>
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<td>C:</td>
<td>Verses not educating about bedside shift report</td>
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<tr>
<td>O:</td>
<td>Increase occurrence of bedside shift report?</td>
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**Search terms:** Bedside shift report compliance, bedside handoff, education

**Evidence:** Summarize key findings and cite one—three sources

   - Used Lewin's theory of planned change to implement the bedside shift report. Evidence was presented to nurses and then post-implementation surveys were conducted.

   - Unit training to develop competence in bedside shift report can be an effective method for implementation. Unit communication is a risk for errors. Communication needs to be addressed on a unit level.

   - Identify a specific change model. Lewin's theory of planned change, unit leadership and advocacy.

**Conclusion/Recommendations:**

There is little research regarding "mandatory education" however there is research regarding implementation of bedside shift report which could be useful in planning ways to introduce it to our units. It would be good to see more research specific to implementation and how to promote compliance.

**Ideas/suggestions for next steps:**

- Utilize the Patient Experience Tool Kit: Bedside Shift Report to help implement on unit (there are print outs, videos, education, etc)

Identify your collaborative partners if you were to follow this through to next steps:

- Unit manager
- Lead Nurse/Charge Nurse